

Purchase Area Development District

FY 2011

Limited English Proficiency (LEP) Plan

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Purchase Area Development District (PADD)

FY 2011 Limited English Proficiency (LEP) Plan

Purpose

The purpose of the PADD Limited English Proficiency Plan is to ensure equal access to the services provided by the District. This plan has been prepared in accordance with Title VI of the Civil Rights Act of 1964 and Federal Transit Administration Circular 4702.1A.

Service Area and Description

PADD serves the Kentucky Counties of Ballard, Calloway, Carlisle, Fulton, Graves, Hickman, Marshall and McCracken. The following LEP demographics for the PADD service area were obtained from the U.S. Census Bureau:

(1) The Number and Proportion of LEP Persons Served or Encountered in the Eligible Service Area Population

Ballard County

	<u>Number</u>	<u>Percent</u>
LANGUAGE SPOKEN AT HOME		
Population 5 years and over	7,772	100.0
English only	7,619	98.0
Language other than English	153	2.0
Speak English less than "very well".	54	0.7
Spanish	93	1.2
Speak English less than "very well".	45	0.6
Other Indo-European languages	33	0.4
Speak English less than "very well".	7	0.1
Asian and Pacific Island languages.	24	0.3
Speak English less than "very well".	2	-

Additional Community Information

The Ballard County Board of Education reports 1 of 1,300 students in need of English as a Second Language (ESL) program. Therefore Ballard County does not have an ESL program and provides training on an individual basis when needed.

The Ballard County Court Clerk estimates 4 LEP contacts annually.

The Ballard County Sheriff's Department reports LEP encounters as very rare.

Calloway County

LANGUAGE SPOKEN AT HOME

Population 5 years and over	32,511	100.0
English only	30,833	94.8
Language other than English	1,678	5.2
Speak English less than "very well"	698	2.1
Spanish	780	2.4
Speak English less than "very well"	282	0.9
Other Indo-European languages	512	1.6
Speak English less than "very well"	188	0.6
Asian and Pacific Island languages	301	0.9
Speak English less than "very well"	205	0.6

Additional Community Information

Murray State University reports 475 persons enrolled in ESL classes with 100 of those individuals being considered LEP. The average over the last 10 years is 471 persons each year.

Calloway County Board of Education reports 13 of 3,000 students enrolled in their English Language Learner Program.

The Calloway County Sheriff's Office estimates that they have one LEP contact per week. They employ two Spanish speaking Deputies that handle most translation duties. Murray State University translation services are utilized for all other languages.

Calloway County Court Clerk's Office estimates 30-40 LEP contacts annually. Most of these individual bring an interpreter.

Carlisle County

LANGUAGE SPOKEN AT HOME

Population 5 years and over	5,032	100.0
English only	4,997	99.3
Language other than English	35	0.7
Speak English less than "very well"	14	0.3
Spanish	25	0.5
Speak English less than "very well"	8	0.2
Other Indo-European languages	8	0.2
Speak English less than "very well"	6	0.1
Asian and Pacific Island languages	-	-
Speak English less than "very well"	-	-

Additional Community Information

The Carlisle County Board of Education reports no ESL students.

The Carlisle County Court Clerk estimates that he has 1-2 transactions per week with LEP persons. He noted that these individuals routinely bring a person to help with translation.

Carlisle County Sheriff’s Department – response pending

Fulton County

	<u>Number</u>	<u>Percent</u>
LANGUAGE SPOKEN AT HOME		
Population 5 years and over	7,282	100.0
English only	7,122	97.8
Language other than English	160	2.2
Speak English less than "very well".	13	0.2
Spanish	108	1.5
Speak English less than "very well".	4	0.1
Other Indo-European languages	52	0.7
Speak English less than "very well".	9	0.1
Asian and Pacific Island languages.	-	-
Speak English less than "very well".	-	-

Additional Community Information

The Fulton County Sheriff’s Department has indicated that they have not had any contacts with LEP persons.

Fulton County Board of Education – response pending

The City of Fulton School System has one LEP student.

Fulton County Court Clerk – response pending

Fulton County Transit Authority drivers report no LEP contacts.

Graves County

LANGUAGE SPOKEN AT HOME		
Population 5 years and over	34,584	100.0
English only	33,113	95.7
Language other than English	1,471	4.3
Speak English less than "very well".	676	2.0
Spanish	936	2.7
Speak English less than "very well".	547	1.6

Other Indo-European languages	390	1.1
Speak English less than "very well".	104	0.3
Asian and Pacific Island languages.	134	0.4
Speak English less than "very well".	25	0.1

Additional Community Information

The Graves County Sheriff’s Department does not track LEP encounters.

The Graves County Board of Education reports 98 of 4,900 (2%) students enrolled in English as a Second Language classes.

The Graves County Health Department reports 6% of their clients as Hispanic with limited English speaking capability.

The Graves County Court Clerk estimates that of an average of 200 daily transactions 10% are LEP individuals.

The Graves County Circuit Clerk estimates that less than 10% of persons served are LEP.

The Mayfield Board of Education reports 213 of 1,400 (15%) students enrolled in their English as a Second Language program.

Mayfield Dispatch estimates that 10-15% of calls received within a 24 hour period are from the LEP public.

The Mayfield City Clerk reports minimal contact with LEP customers.

Hickman County

LANGUAGE SPOKEN AT HOME

Population 5 years and over	4,985	100.0
English only	4,910	98.5
Language other than English	75	1.5
Speak English less than "very well".	40	0.8
Spanish	40	0.8
Speak English less than "very well".	20	0.4
Other Indo-European languages	21	0.4
Speak English less than "very well".	16	0.3
Asian and Pacific Island languages.	14	0.3
Speak English less than "very well".	4	0.1

Additional Community Information

The Hickman County Board of Education no students in need of English as a Second Language Program.

The Hickman County Court Clerk reported contact with individuals having limited English approximately 3-4 times per year.

The Hickman County Sheriff’s Department reports zero encounters with Limited English speaking abilities.

Marshall County

	<u>Number</u>	<u>Percent</u>
LANGUAGE SPOKEN AT HOME		
Population 5 years and over	28,535	100.0
English only	28,039	98.3
Language other than English	496	1.7
Speak English less than "very well"	269	0.9
Spanish	246	0.9
Speak English less than "very well"	138	0.5
Other Indo-European languages	153	0.5
Speak English less than "very well"	79	0.3
Asian and Pacific Island languages	85	0.3
Speak English less than "very well"	46	0.2

Additional Community Information

The Marshall County Board of Education reports zero students with limited English skills. The Board does have an interpreter on staff which has been utilized with Exchange Students.

Marshall County Sheriff’s Department indicates that LEP contacts are very rare. The Sheriff’s Department employs one person that is fluent in Spanish and has made arrangements with Murray State University for additional translation services if needed.

Marshall County Court Clerk’s Office estimates 2 LEP contacts annually.

McCracken County

LANGUAGE SPOKEN AT HOME		
Population 5 years and over	61,594	100.0
English only	60,193	97.7
Language other than English	1,401	2.3
Speak English less than "very well"	415	0.7
Spanish	839	1.4
Speak English less than "very well"	282	0.5
Other Indo-European languages	412	0.7
Speak English less than "very well"	92	0.1
Asian and Pacific Island languages	123	0.2
Speak English less than "very well"	41	0.1

Additional Community Information

The McCracken County Sheriff’s Department encounters very few LEP individuals and has had zero requests for transportation from LEP persons.

The Paducah Police Department reports no transportation issues with LEP persons.

The McCracken County Health Department reports contacts with Spanish, Chinese and Japanese speaking individuals however these clients represent a very small percentage of the persons served. None of the LEP individuals served have requested transportation.

McCracken County Board of Education - response pending

McCracken County Court Clerk – response pending

Paducah Transit Authority drivers reported no LEP requests for transportation.

Purchase Region

LANGUAGE SPOKEN AT HOME

Population 5 years and over.....	182,295	100.0
English only	176,826	96.9

Additional Community Information

Kentucky State Police Post 1 Dispatch reports approximately LEP contacts each month.

The Purchase Area Development District has never received a LEP request for direct transportation services, coordination services or technical assistance.

Source: <http://ksdc.louisville.edu/>
Table DP-2. Profile of Selected Social Characteristics: 2000

(2) The Frequency with which LEP Individuals Come in Contact with the Program, Activity or Service

The PADD has not had any LEP individuals participate in transportation planning activities or request assistance in arranging transportation.

PADD will log and date all LEP requests for service. Subsequently translation services will be provided at no cost to the individual. Staff is prepared to arrange for translation services when requested.

(3) The Nature and Importance of the Program, Activity, or Service Provided by the Program

The PADD provides transportation planning and public transportation coordination services for the Kentucky Counties of Ballard, Calloway, Carlisle, Fulton, Graves, Hickman, Marshall and McCracken Counties. All transportation providers and social service agencies in the area will be advised that translation services are available at no charge to LEP individuals.

(4) The Resources Available to the Recipient and Costs

The following services are available at no charge.

www.freetranslation.com is used to translate Transportation Committee agendas and other documents as necessary.

Spanish is the second most common language in the region so a person fluent in Spanish serves on the Transportation Committee.

With adequate notice PADD will use Murray State University's International Studies Department interpreters to provide information in other languages. The ESL contact person is Kara Hussman and she may be contacted at 270/809-2263. An alternate contact for translation services is Vince Medlocke and he can be reached at 270/293-8315.

Services are also available through the Kentucky Translator and Interpreter Association (KTIA) Contact: Aida Juric, ajuric@archlou.org

The University of Tennessee Martin provides a third translation option through their Office of International Affairs. The contact person is Ms. Lori Jackson and she can be contacted at 731/881-3582. Dr. Nappo is the Chair of the Department of International Education/Global Studies and he can be reached at 731/881-7420.

The US Census 2000 Language Identification Flashcard is available to assist staff in assessing LEP needs

A Google Translation Browser has been added to the PADD web site so all posted documents are available in multiple languages.

The PART web site also includes a Google Translation Browser.

PADD will track LEP encounters and modify the existing process to meet the needs of the service area as necessary.